

**ONE-PIECE INTELLIGENT  
ELECTRONIC TOILET**

**USER MANUAL AND  
INSTALLATION GUIDE**

**STANDARD/HIGH EDITION**





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## Installation precautions

Precautions before installation (Please be sure to follow them for safety reasons)

The product design of the company conforms to the national standard of GB/T6952-2015, GB38448-2019, GB4706.1-2005, GB 4706.53-2008.

The following precautions are closely related to safety, and may cause major consequences according to different situations, please be sure to follow.

 <b>WARNING</b>	Indicates that mis-operation may result in personal injury or death.
 <b>PRECAUTION</b>	Indicates that mis-operation may result in personal injury or property damage
 <b>WARNING</b>	● Please use the power socket within the specified range (AC110V±10%, the maximum current above 10A). The use of more than the provisions of the socket, will cause the socket heating and cause fire.
	● The power socket must be grounded. Please entrust the installation of wiring to the electrical installation company. Before the installation is complete, do not insert the power plug into the socket to avoid malfunction.
	● Danger! There is a danger of electric shock. Please cut off the power supply before operation.
	● Caution! Before installing the product, close the main angle valve of the water supply to avoid property damage caused by water leakage
 <b>PRECAUTION</b>	● Caution! There is a danger of harmful gases. If the intelligent toilet cannot be installed immediately, please cover the sewage outlet on the floor temporarily.
	● Please comply with all local plumbing and electrical codes. Power and water mains shall be wall mounted.
	● The length of the power supply is about 1.5 meters. Please install the power outlet within reach of the power cord.
	● Check the product carefully for damage.
	● In the cold winter, when the product is after long transportation or long storage, the remaining water in the product may freeze. In order to prevent damage caused by freezing, the product must be installed in a warm room for 30 minutes after its natural thawing

### Minimum water pressure requirements (Tankless product only)

● Minimum dynamic working water pressure is 0.12MPa (water greater than 18L/min) Also, the maximum static water pressure is 0.75MPa (when static). When the minimum water pressure is not met, the optimal cleaning pressure cannot be achieved.

#### Minimum hydraulic test essentials

Please refer to this method when no hydrometers is available.

Open the water supplying valve



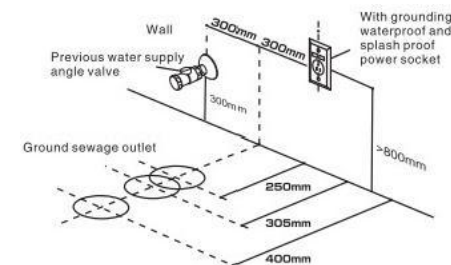
(Tools : stopwatch , measuring cup )

Measure the amount of water flowing out in 15 seconds, if it exceeds 5 liters, it indicates that the water pressure meets the requirement of installation. If it is less than 5 liters, first check whether the main inlet valve is fully opened. If the main valve has been fully opened, then please communicate with the property management company whether the water pressure can be increased. (Many new communities have low occupancy rates, so the water pressure has not been fully opened).

If the water pressure or water volume does not meet the standard, please contact customer service center or local dealer for further solution before unpacking and installation.

### Installation space confirmation

- Measure hole distance  $\geq 240$  mm - 280 mm, recommended product with 250mm roughing in
- Measure hole distance  $\geq 290$  mm - 380 mm, recommended product with 305mm roughing in. 280 mm - 290 mm, uses a shifter to install product with 305mm roughing in.
- Measure hole distance  $\geq 390$  mm, recommended product with 400 mm roughing in. 380 mm - 390 mm, uses a flange shifter to install product with 305mm roughing in.




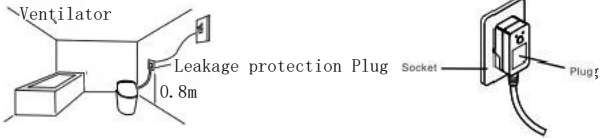



## Packing List




No.	Description	Quantity	Remark
1	Toilet	1 Piece	
2	Wax ring	1 Piece	
3	Angle Valve	1 Piece	
4	Remote control	1 Piece	Bracket included
5	User Manual	1 Piece	
6	Water measuring	1 Piece	

The Company has the right of interpretation of the specification. If there are any changes in the product and technical parameters, the latest version of the instruction manual shall prevail.


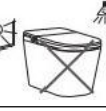


## General warnings

Warning	
 No disassemble	<ul style="list-style-type: none"> <li>Do not disassemble or convert the product (may cause fire, electric shock, or damage due to abnormal operation).</li> </ul>
 No splashing	<ul style="list-style-type: none"> <li>Do not pour water on the product body and power plug, otherwise it may cause fire or electric shock.</li> </ul> 
Must obey	<ul style="list-style-type: none"> <li>This product is an electrical product, please do not place it in a high humidity environment or where it is easily splashed by water.</li> <li>When using this product, please install a ventilation fan to maintain good air circulation in the bathroom, otherwise it may cause fire or electric shock.</li> </ul> <p>● Please set the socket for power distribution as follows If not set according to the following requirements, fire or electric shock may occur.</p> <p>(1) The electrical load of the socket must be greater than 2kW; (2) The installation position of the socket needs to be above 0.8m from the ground, and as far away as possible from the bathtub or shower.</p>  <ul style="list-style-type: none"> <li>Do not use loose or faulty sockets, which may cause fire or electric shock</li> </ul>
	<ul style="list-style-type: none"> <li>Please be sure that the electrical line of this product is connected to the ground wire. If not, faults or leakage of the socket may cause electric shock.</li> <li>Please be sure that the power plug is inserted into the AC110V/60HZ socket. If not, may cause machine failure or fire due to heat</li> <li>The phase, zero and grounding lines in the power socket must be connected correctly.</li> </ul> 

# General warnings

AWarning	
Mustobey	<ul style="list-style-type: none"> <li>●Watchout for Low temperature scald                             <ol style="list-style-type: none"> <li>1.When sitting on the seat for a long period of time,please adjust the temperature of the seat to room temperature</li> <li>2.When used bytollowingpeople,please adjust the temperature of the seat to room temperature                                     <ul style="list-style-type: none"> <li>• Children, the elderly and other people whocannot adjust the temperature to a suitable degree;</li> <li>• The sick, the disabled and others with mobility difficulties;</li> <li>• People who take sleeping drugs (such as sleeping pills, cold medicines, etc.), drunkor people who have excessive fatigue</li> </ul> </li> </ol> </li> <li>●Make sure the power plug is in place Incomplete insertion of the power plug may cause fire dueto electric shock or heat.</li> <li>●Always disconnectthepower supply when ceaning.</li> </ul>
	<ul style="list-style-type: none"> <li>●Do nohandle the socket with wet hands,may cause the electric shock.</li> </ul> 
Forbid	<ul style="list-style-type: none"> <li>●Please stop usingwhen theproduct is malfunctioning. Please unplug thepower supply and close the inlet Angle valve in the following cases: Failures includes: waterleakagefrom internal orwater pipe; Abnormal sound and abnormal odor appear from water pipe; Abnormal heatappear Cracks appear inproductbody; Smokes; <u>toilet is clogged up.</u></li> </ul>
	<ul style="list-style-type: none"> <li>●Do not damage the power cord and power plug anddo not replace them by yourself.  Do not scratch, process, forcibly bend, twist, stretch or bundle the <u>product</u>Always keep the product awayfrom high temperature.</li> </ul> <ol style="list-style-type: none"> <li>1.If the product isdamagedandstill used,it will causeelectric shock and fire;</li> <li>2.The power cable of this productis connected in Y-shape.If the power cordis damaged,it must be re placed by the manufacturer, its maintenance departmentor a professional in asimilardepartment in order to avoid danger.</li> </ol>
	<ul style="list-style-type: none"> <li>●Do not use water sources other than tap water                             <ol style="list-style-type: none"> <li>1.can otherwise cause skin problems such as dermatitis;</li> <li>2.foreign matter mixed and accumulated in piping can cause machine failure.</li> </ol> </li> </ul>
	<ul style="list-style-type: none"> <li>●People carrying pacemakers do not use this product The electromagnetic interference woud leadto pacemakermalfunction.</li> </ul>
	<ul style="list-style-type: none"> <li>●Do not place any open flames, candles, cigarettes or similar items over theproduct and do not drop flammable itemsof cigarettes near or inside theproduct.</li> </ul> 
	<ul style="list-style-type: none"> <li>●Thisproduct isnot suitableto be used by individuals(includingchildren)withphysical, sensory or mental disabilities orwho lack the experience or knowledgo to useit,unless for their own safety, they are monitored by a responsible person orthey receive instructions on how to use it.</li> <li>●Makesurethatchildren do notplay with the device. Do not stupon the product.Avoid forcing the seat or the cover. When using electric devices,basic safety measures should always be followed.</li> </ul> 

# General warnings

!Attention	
Forbid	<ul style="list-style-type: none"> <li>●Leaning back on the cover may cause damage to the cover.</li> </ul> 
	<ul style="list-style-type: none"> <li>●Do not place the productunder stronglightor direct sunlightfora longperiod of time Otherwise, it will causediscoloration ofplasticparts or failure of the seat temperature function.</li> </ul> 
	<ul style="list-style-type: none"> <li>●Pleasedon't struck the ceramic vigorouslylytopreventdamageand water leakage</li> </ul>
	<ul style="list-style-type: none"> <li>●Donotbend, twist or damage the water supply hose.Otherwise it will cause water leakage due to loose connection.</li> </ul>
Must obey	<ul style="list-style-type: none"> <li>●Do not use the toilet to wash down anythingexceptexoreta and toiletpaper.Otherwise, the toilet seat willbe clogged,which would lead to sewage outflowand indoor waterseepage.</li> </ul>
	<p>When closing the seat cover and seat ring,do not do not useexcessive force or it will damagethe product.</p>
	<ul style="list-style-type: none"> <li>●Please close the angle valve before removing it's filter,otherwise it could cause leakage.</li> <li>●When reinstalling the filter ofthe angle valve,please make sure it is tightened otherwise it could cause leakage.</li> </ul>
	<ul style="list-style-type: none"> <li>●When the toilet is clogged up,pleasecut off the power supplyfirstly,and then dredge it with a pipe dredger. If the power is not cut off,the auto flushing function will continue to work,which will cause sewage overflow andindoor water seepage.</li> </ul>
	<ul style="list-style-type: none"> <li>●Use the new hose assembly that came with the appliance.Old hoseassemblies cannot be reused. Do not distort or damage the water inlet pipe.The bendingAngle of the hose must not exceed 90°</li> </ul>
	<ul style="list-style-type: none"> <li>●When the room temperature is low(zero degrees and below),please raise the indoor temperature,otherwise the waterpipeand the productinternal wilbe damaged due to freezing,which would eadto waterleakage.</li> </ul>
	<ul style="list-style-type: none"> <li>●To prevent scratching,do not clean the product body with drycloth or toiletpaper.</li> </ul>
	<ul style="list-style-type: none"> <li>●Do not use the product in the event of power outage or water cut.</li> </ul>
	<ul style="list-style-type: none"> <li>●It is strictly prohibited to move the productsfrom the cover plate,otherwise it will cause mechanical failure.</li> </ul>
	<ul style="list-style-type: none"> <li>●Do not spill urine on the bowl unit and nozzle,otherwise it will cause mechanical failure or pink and brown stains.</li> </ul> 
<ul style="list-style-type: none"> <li>●Please un-plug the power plug during thunder to prevent machine failure:</li> </ul> <p>園物</p>	
<ul style="list-style-type: none"> <li>●When traveling or long periods of disuse,please cut off the water and power supply to avoid safety misadventure.</li> </ul> 	

# Cleaning and maintenance

To ensure the normal use of the products, please clean and maintain the products regularly.

## Attention

- When cleaning and maintenance, please be sure to unplug the power plug from the socket, and close the water supply valve to stop the water supply.

### Cleaning and maintenance method for seat cover, seat ring and cover (For plastic parts)

- Wipe with a soft cloth that has been soaked in water and wrung-out thoroughly. If the dirt is not removed in time, it will become difficult to clean. Please wipe with a wet cloth frequently. In addition, wiping with wet cloth can prevent the generation of static electricity, which will attract dust and cause the product to become black and dirty.



### Cleaning and maintenance methods for ceramic parts

- Please wipe the product with a soft wet cloth. The ceramic parts can be cleaned with a soft brush, cloth or sponge with a neutral toilet detergent plus cold or warm water.
- ⚠ Don't use not appropriate cleaner, such as alcohol, benzene, decontamination powder, bleach, paint thinner, gasoline, etc.



### Maintenance of water inlet filter

- For your health, please clean the filter in time (or replace the filter) according to the local water quality.
- When the cleaning intensity is weakened, please clean the filter in time (or replace the filter).
- ⚠ When removing the filter, be sure to close the water supply angle valve.
- ⚠ When installing the filter, please tighten it to avoid leakage.
- 源 Filter can be easily opened by 1 yuan coin rotating counter-clockwise.

It is recommended to clean the filter once every 1-2 months



## WARNING

- Do not add water or detergent to the electrical part of the intelligent toilet or the internal remote control. Do not wet the electrical appliance or power plug with water or detergent. Otherwise there could be electrocution and fire.



## ATTENTION

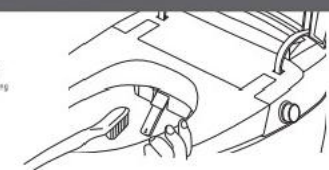
- When cleaning and maintaining plastic parts, do not use inappropriate cleaners (Strongly acidic cleaners or strong alkaline cleaners. alcohol, cresol, benzene, bleach, paint thinner, Fluoride-based detergent, gasoline, etc.)
- ※ Cracking of plastic parts may cause personal injury, electric shock or fire.



### Cleaning and maintenance of nozzle



Bowl cleansing



- When the machine is on but not sat on, press the "Bowl cleansing" button on the side of the machine to start the nozzle cleaning function. The nozzle extends but does not spray water upwards to facilitate manual cleaning of the nozzle. If there is dirt on the nozzle, please clean it with a toothbrush.
- ⚠ Do not scrub the nozzle too hard, (cause damage to the nozzle).

# Remote control operation instructions



## Stop

Click to end the current operation of the toilet and enter the standby mode.



## Setting of the water pressure

Adjustable cleaning intensity according to personal preference. Short press the "+" button of the remote control, the buzzer beeps, can adjust the water pressure in bowl cleaning feminine cleaning mode, the water pressure has 5 gears in total. Press the "+" key, the water pressure increases one level, press the "-" key, the water pressure decreases one level.



## Flushing

1. Click to flush the toilet once. (Pressing this button again does not work when the toilet is flushing).



## Nozzle position

The position of nozzle can be adjusted due to the different sitting position of each person. Short press the "A/V" button of the remote control, the buzzer beeps, can adjust the nozzle position in bowl cleaning/feminine cleaning mode. There are 5 positions for the nozzle. Press the "A" key to move the nozzle forward by one gear. Press "V" to move the nozzle backward by one gear.



## Child mode wash

Click to initiate children's cleaning mode, and the toilet automatically sets water temperature, seat temperature and air temperature as the lowest setting.



## Auto open of lid/seat ring (For high-end Edition only)

1. Click once to initiate Auto open of the toilet lid  
2. Click the second time to initiate Auto open of the seat ring  
3. Click the third time to initiate Auto close of the seat ring  
\*The lid will automatically close 30 seconds after you leave  
Close the lid/seat ring:

Press for 3 seconds when the product is on.

1. When are lid open/seat ring is down:

Press for 3 seconds to close lid

2. When are lid is open/seat ring is up:

Press for 3 seconds to initiate Auto flushing function and Auto close of the lid and seat ring



## Night light

Click to turn on/off the night light function.



## Bowl Cleaning/Mobile

1. After seated, click to start the bowl washing function. Mobile cleaning is acquiesced. The water column moves back and forth to achieve massage effect. The cleaning will automatically end after 90 seconds and nozzle self-cleaning will be initiated.  
2. Click again to end mobile cleaning function, the water column will be fixed in position. And click again to restore mobile cleaning mode.



## Feminine cleaning/Mobile

1. After seated, click to start the feminine washing function. Mobile cleaning is acquiesced. The water column moves back and forth to achieve massage effect. The cleaning will automatically end after 90 seconds and nozzle self-cleaning will be initiated.  
2. Click again to end mobile cleaning function, the water column will be fixed in position. And click again to restore mobile cleaning mode.



## Warm air drying

After seated, click to start the warm air drying function. The blowing will automatically end after 180 seconds.  
\*Adsorb water with toilet paper before drying to speed up the drying effect



## Water temperature

Click to adjust the water temperature in cleaning function. There are 4 levels can be cyclically adjusted:  
Level 0 (-)  
Level 1 (approximately 34°C)  
Level 2 (approximately 37°C)  
Level 3 (approximately 40°C)



## Seat temperature

Click to adjust the seat temperature. There are 4 levels can be cyclically adjusted:  
Level 0 (-)  
Level 1 (approximately 34°C)  
Level 2 (approximately 37°C)  
Level 3 (approximately 40°C)



## Air temperature

Click to adjust the air temperature in the drying function. There are 4 levels can be cyclically adjusted:  
Level 0 (-)  
Level 1 (approximately 45°C)  
Level 2 (approximately 50°C)  
Level 3 (approximately 55°C)

# Essentials of induction moves

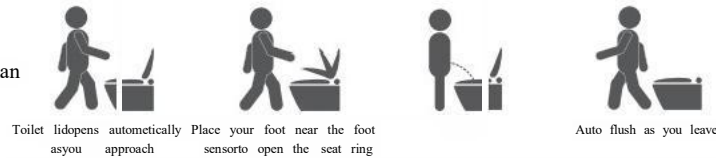
## Automatic flip = Foot sensor flip

Auto open as you approach

Auto open when placing your foot near the induction button

### Auto open/close

For gentleman

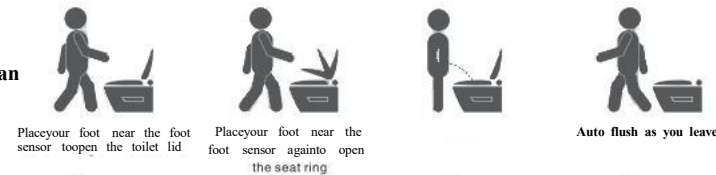


For lady



### Auto flip by foot sensor

For gentleman



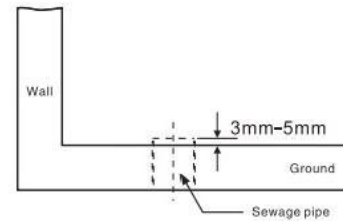
For lady



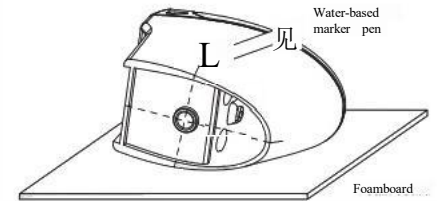
# Installation procedure

## 1. Install the smart toilet

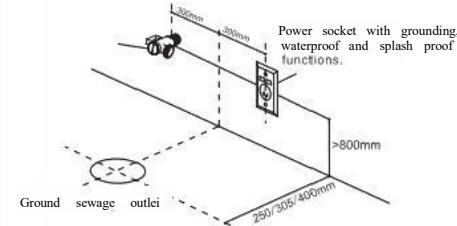
1. Use a cutting machine or saw blade to cut off the part of the sewage pipe above the ground.  
 请保持该污水管离地约3-5mm



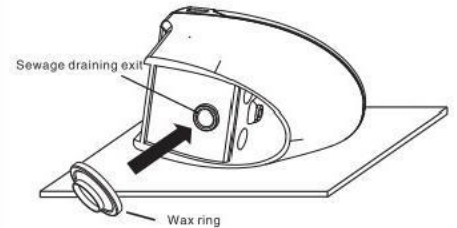
5. Draw a line perpendicular to the ground on the left, right, front and rear end of the ceramic surfaces corresponding to the center point of the sewage outlet.  
 建议使用水性记号笔，以便安装后多余的线条可以轻松擦除。  
 该智能马桶需要在预埋泡沫板上安装，请确保泡沫板在马桶安装后位于同一侧。



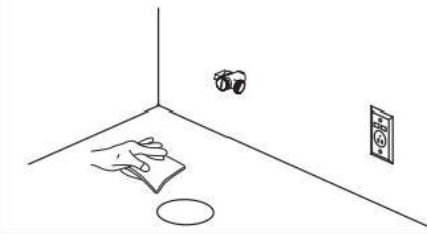
2. Remove the previous water supply angle valve (if any) and install the integrated angle valve.  
 请关闭主供水阀门后再拆卸旧角阀。  
 请根据实际情况设置角阀的排放方向。



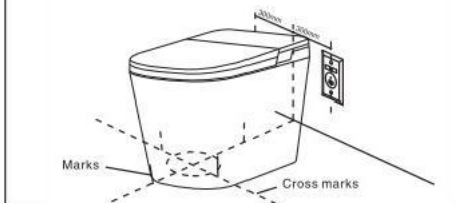
6. Place the wax ring on the sewage draining exit on the button.  
 请确保连接处密封良好。



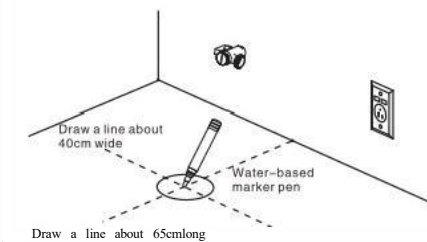
3. It's very important to keep the ground clean and dry before installation.  
 请务必在安装前保持地面的清洁和干燥，否则会影响产品的使用寿命。



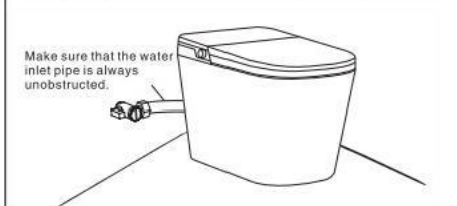
7. Two people are required to place the product on the ground so that the marks on the bottom of the product coincide with the cross marks of the sewage outlet.  
 安装时，需两人配合，将产品缓慢放置于地面上，使产品底部的标记与污水出口处的十字标记重合。  
 重合后，请用力将陶瓷体向下按压，确保蜡环与地面接触紧密。  
 请勿移动或摇晃陶瓷体，否则可能导致蜡环移位，从而引起漏水。



4. Draw a cross mark on the centering of the sewage outlet on the ground.  
 建议使用水性记号笔，以便安装后多余的线条可以轻松擦除。



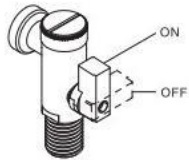
Connect the water inlet pipe of the product to the filter.  
 请务必在安装时将密封垫安装在进水口螺母处，以防止漏水。  
 如果进水管严重弯曲或堵塞，将严重影响马桶的冲洗效果。请根据实际情况调整进水管的方向，确保进水管始终畅通无阻。



# Installation procedure

## 2. Water supply confirmation

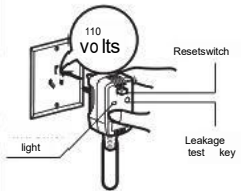
1. Open water supply angle valve to maximum as shown below.



2. Confirm that there is no water leakage at each connection part. If there is leakage, please re-tighten the nuts.

## 3. Connect the power supply

1. Socket must be connected to a groundline.  
2. Insert the power plug into a 110 volt AC socket



3. Check whether the power is on.

(1) Confirm whether the plug indicator light is on. If the indicator light turns dark, please try to press the reset button on the middle.  
(2) After the plug indicator lights up, wait for the host to complete the self-inspection. During which you will see the light ring flashing light blue. It is normal to notice the noise extend and hear the sound of motor rotates or water running. When the blinking stops and the light stays on, it indicates that the self-inspection is complete.

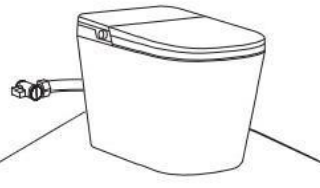
## 4. Check the flushing effect of the product

1. Press the "stop" button to start flushing for about 10 seconds at a time.  
2. Due to the lack of water in the pipeline, the initial flushing cannot fully form as siphon, please flush multiple times to observe whether the siphon can be formed every time. If the flushing power is weak, please check whether the water inlet pipe is clogged.



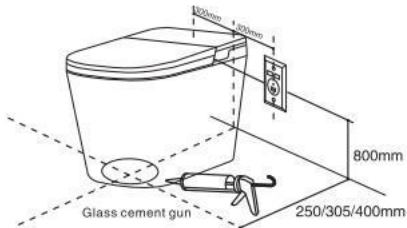
## 5. Double check for water seepage

Make sure that there are no water seepage on the product and floor



## 6. Fixing the smart toilet

1. After the product functions are tested, fill the uneven part of the ground with tiles to make the toilet no longer shake.  
2. Clean the contact surface between the toilet and the ground and keep the contact surface dry.  
3. Use a glass cement gun to apply a full circle of glass cement along the rim of the toilet.  
※ After applying glass cement, do not use the product within 48 hours.  
When adjusting the position of the product, please make small adjustments each time.



## 7. Trial run

Test whether the buttons on the remote control and the side buttons of the body function normally

• Are the functions of the product normal?

Are the bowl cleaning, feminine cleaning and others (including water pressure adjustment, nozzle position adjustment, water temperature, seat temperature, warm air drying/air temperature adjustment, nozzle self-cleaning, remote control normal)? The above series of functions should be checked

• Test the cooperation of the bowl cleaning procedure

Please use your right arm to cover the "sensor" sticker on the seat ring, and press the button on the remote with your left hand, or press the button on the side of the machine with your left hand to activate the bowl cleaning function. Cover the front of the nozzle with your right hand to block the flow of washing water to prevent water from spraying on your body or clothing.

# Troubleshooting

## !Warning

This product should only be installed by qualified staff and with the provided components. Do not disassemble, repair or convert the product by yourself (may cause fire or electric shock).

When the product works abnormally, please check below for possible causes. If the problem still cannot be eliminated, please contact our company or local after-sale service department.

### 1. Main body

PROBLEM	POSSIBLE CAUSE	SOLUTION
The light of power indicator and auxiliary side panel is off	Is there a power outage	Please wait until the power is restored
	Is the power plug properly inserted	Please insert the power plug into the socket
	Is the power switch turned on	Please turn on the power switch

### 2. Bowl cleaning/Feminine cleaning

PROBLEM	POSSIBLE CAUSE	SOLUTION
The cleansing water does not come out	Is there a water cut off	Wait until water service is restored
	Is the water inlet valve closed	Fully open the water inlet valve
	Is the nozzle clogged with foreign matter	Clean the nozzle
The cleansing water was cold	Does the seat sensor respond	Sit down correctly. Reactivate the cleaning function
	Is the warm water temperature set to "OFF" or a low level	Please re-set the water temperature



## Troubleshooting

PROBLEM	POSSIBLE CAUSE	SOLUTION
The cleaning function stops	The preset cleaning time has expired.	Activate the cleaning function again
	Does the seat sensor respond	Sitdown correctly. Reactivate the cleaning function
The water flow is lower than usual	Is the water pressure set to a low level	Please re-set the water pressure
	Is the water filter drain valve clogged with foreign matter	Clean the filter

### 3. Warm air drying

PROBLEM	POSSIBLE CAUSE	SOLUTION
The dryer temperature is low	Is the dryer temperature set to "OFF" or a low level	Please re-set the air temperature
Stops in the middle of use	The preset drying time has expired	Activate the drying function again.
	Does the seat sensor respond	Sit down correctly. Reactivate the cleaning function

### 4. Seat temperature

PROBLEM	POSSIBLE CAUSE	SOLUTION
The toilet seat is cold	Is energy saver in operation	You can turn it "OFF" if the energy saver feature is "ON"
	Is the set temperature set to a low level	Please re-set the seat temperature

### 5. Auto flushing

PROBLEM	POSSIBLE CAUSE	SOLUTION
No flushing	Is there a water cut off	Wait until water service is restored
	Is the water inlet valve closed	Fully open the water inlet valve
	Is the valve clogged with foreign matter	Clean the filter
	Are you seated in less than 10 seconds	Please be seated for more than 10 seconds

## Operations & Functions

Please refer to the product edition you purchased

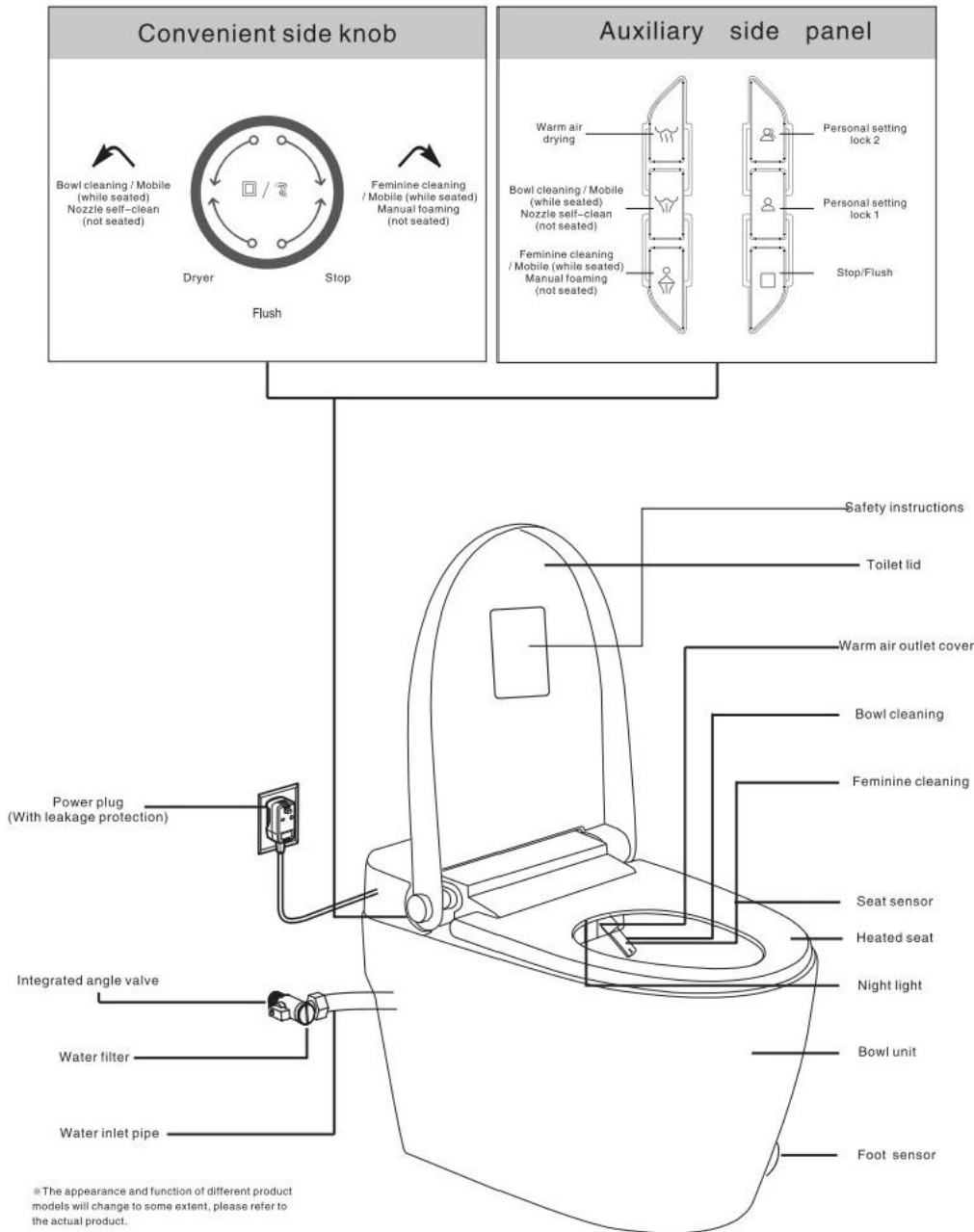
Version	Tankless			With tank		
	Standard Edition	High Edition	Ultimate Edition	Standard Edition	High Edition	Ultimate Edition
Free water pressure limit						
App connection						
Bubbleshield						
Voice control						
LED Screen						
Auto open						
Auto open with foot sensor						
Autoclose						
Auto flush with foot sensor						
Instant warm water						
Bowl cleaning						
Feminine cleaning						
Mobile wash						
Water pressure adjustment						
Nozzle position adjustment						
Nozzle self-cleaning						
Anti-bacterial nozzle						
Water temperature adjustment						
Air temperature adjustment	●					
Warm air drying	●					
Remote control						
All version features	Autoflush with feet sensor Auto flush water filter Seat sensor Smooth seat ring Adjustable seat temperature Night light Soft closing seat Self-calibration			Rotary side switch Seat heating Energy saver IPX4 waterproof High/low pressure protection Leakage Protection Dry heat production Flame retardant seat		

Remarks: ● It means that the product has this function.

Blank indicates that the product does not have this function.

# Product parts

Overall picture, partial picture



※The appearance and function of different product models will change to some extent, please refer to the actual product.

# Technical features

Voltage,power,water pressure,wind speed,etc

Rated power supply	110V-	
Frequency	60Hz	
Rated power consumption	The inlet water temperature is 15°C, the outlet water temperature and the setting temperature of the seat ring are set to the highest level under 0.2 MPa, and the power is 1200W	
Service temperature	2°C-40°C	
water temperature	2°C-40°C	
Water supply	DIN 1/2" or above water pipe connection	
Water supply pressure	Minimum water pressure	0.12MPa (>20L/min when flowing)
	Maximum water pressure	0.6MPa (at rest)
Bowl unit	Flush type	Siphon Jet
	Rough In	305mm/400mm
Cleaning	Bowl cleaning spray volume	Approx. 0.3-0.7L/min (5 gear adjustment) sat 0.20 MPa water pressure>
	Feminine cleaning spray volume	Approx. 0.3-0.7L/min (5 gear adjustment) sat 0.20 MPa water pressure>
	Warm water temperature	OFF/Approx. 35°C-41°C (3 gear adjustment)
	Water pressure control	5 gear water pressure adjustment
	Nozzle position	5 gear nozzle position adjustment
	Heater capacity	1600W
Warm air	Warm air temperature	OFF/Approx. 40°C-60°C (4 gear adjustment)
	Heater capacity	250W
Seat	Seat temperature	OFF/Approx. 32°C-40°C (4 gear adjustment)
	Heater capacity	47W
	Safety device	Heat sensor/Fuse
	Method	Toilet Seat and Toilet Lid (Auto open/close)
Waterproof level	IPX4	
Power cord length	About 1.5 Meter	
Standard	GB/T6952-2015 GB 38448-2019 GB 4706.1-2005 GB 4706.53-2008	

## After-sales service

Please read the following carefully

### 1. Before repair

If the product has a malfunction, please check it first according to the method in "Troubleshooting". If the problem cannot be resolved, please contact the installer, seller, or call our customer service center.

When the following situations occur, please contact the customer service center immediately to avoid accidents:

- The power cord is damaged and the socket is loose.
- Overheating of sockets, power plugs, or wires.

### 2. Please read through the warranty card

Please read this product manual and warranty card carefully when you need after-sales service to confirm whether it is within the scope of the free warranty.

崇 Please take good care of your warranty card.

### 3. When commissioning repair

Repairs within the warranty

Repairs beyond the warranty

Please be sure to present the warranty card before repair.

On the premise of maintaining product safety and functions, paid repairs could be carried out upon customer's request.

Information needed

1. Customer address, name, phone number
2. Model, factory number  
(Please refer to the warranty card, product body, packing list)
3. Purchase date (please refer to the warranty card)
4. Fault content and abnormal conditions (as detailed as possible)
5. Expected date of on-site service

### 4. Other question about product or after-sale service

Please contact our local sales team or call the customer service center for consultation.

## Warranty Card

(original)

Description	Smart toilet
Model	
Product No.	
Name	
Phone No.	
Address	
Zip code	
Date of Manufacture	
Date of Purchase	
Company name (Seal)	

Note: The information in the warranty card should be filled in completely. If the information is incomplete or false, the company reserves the right not to provide warranty services.

Note: Customers must fill in a copy of the warranty card and send it to our after-sales service department within 1 month.

Maintenance record

Maintenance point	Fault phenomenon	Maintenance point	Maintenance process	Guarantee (Yes/No)	Signature and seal of maintainer

Note: If you accept the service of the company, s authorized repair point, please remind the maintenance personnel to fill in the maintenance record. Otherwise, the company will not recognize it

Warranty Card  
(copy)

Description	Smart toilet
Model	
Product No.	
Name	
Phone No.	
Address	
Zip code	
Date of Manufacture	
Date of Purchase	
Company name (Seal)	

Note: The information in the warranty card should be filled in completely. If the information is incomplete or false, the company reserves the right not to provide warranty services.

Note: Customers must fill in a copy of the warranty card and send it to our after-sales service department within 1 month.

