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ZNHEBIKE
AM-08-26

ELECTRIC BIKE
USER MANUAL



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Congratulations on your purchase!

This user manual will help you assemble and operate your new electric bike.
Make sure to read all the information in this manual before riding your e-bike.

NOTE TO ALL RIDERS UNDER 18 YEARS OF AGE: It's very important that you get parental permission before riding your electric bike.



This manual contains details of the product, and information on its operation and maintenance and other helpful tips for owners. Read it carefully and familiarize yourself with the ZNHE-bike before using it to ensure safe use and prevent tragic accidents. Be sure to retain this manual as your convenient source of e-bike information.

This manual contains many warnings and cautions regarding safe setup, operation, and maintenance, as well as the consequences of not following them. All information in this manual should be carefully reviewed and if you have any questions you should contact ZNHE Bike immediately. The notes, warnings and cautions contained within the manual and marked by triangular Caution Symbol should also be given special care.

Users should also pay special attention to the information marked in this manual beginning with NOTICE.

Because it is impossible to anticipate every situation or condition that can occur while riding. this manual makes no representations about the safe use of bicycles under all conditions. There are risks associated with the use of any bicycle which cannot be predicted or avoided, and which are the sole responsibility of the rider. You should keep this manual, along with any other documents that were included with your bicycle, for future reference. Assembly and first adjustment of your electric bike requires special tools and skills, and it is recommended that this should be done by a trained bicycle mechanic if possible.

Product Safety Notice

- Please wear a helmet when riding the electric bike.
- Please keep the two battery keys in a safe place. Keys are unique. If the unique key is missing, you will not be able to remove the battery and replace it with a new one.
- Before your start riding, make sure your e-bike's battery is fully charged.
- Always be aware of local road laws, and follow them.
- Do not ride the bike under the influence of drugs or alcohol.
- Always respect pedestrians.
- Do not ride under wet conditions. The electric bike may slide from under your feet causing injury. Wet conditions may damage the electronics and void the warranty.

Warning Message

1. **Avoid water -** The electric bike is not waterproof. Water may damage the electronics, and water - related damage is not covered by our warranty Riding in wet conditions is also very dangerous and may result in injury.
2. **Avoid prolonged exposure** to the sun or rain and avoid storage in places with high tenoeratures or corrosive gas.
3. **Abuse -** We do not cover pjusical damage due to negligent care and extrme diding.
4. **Don't exceed** the posted speed limit and obey all traffic laws.
5. **Avoid touching** the charging port directly and don't let it make contact metal object.
6. **Keep hands and all body parts away** from moving parts while operating the electric bike.
7. **Before riding -** be sure to check the electric bike over and make sure the electric bike is operating correctly before each use.
8. **Before riding -** be sure to check the tires are good condition, inflated properly, and have sufficeient tread remaining.
9. **Never exceed** the 330 lb(150kg) maximum load rating.
10. **The electric bike should never** be used by children under 18.
11. **Maximum speed -** Your electric bike goes the maximum speed of 32KM/h.
12. **Make note that additional insurance may be required to** cover situations you encounter while riding an electric bike. It is recommended that you contact an insurance company or broker for advice and consultation.

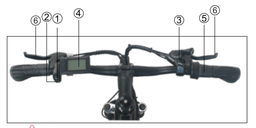
Package Contents

Carefully check package contents, if anything is missing or damaged, please contact ZNHEBIKE customer service for support: **Amazonusa@saneagle.com**

 1xUser Manual	 2xPedals	 1x Quick Release For front wheel
 1xFront wheel	 1xSaddle	 1xTools
 2xKeys	 1x Charger	 1xElectric bike

Product Overview

①Headlight Button
②Bell
③Shifter
④Display
⑤Throttle
⑥Brake lever



Throttle , rotating it and the e-bike will forward.

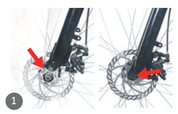
1.Frame
2.Changeable battery
3.Seat lock lever
4.Brake lever
5.Tyre
6.48V*MAX.750W motor
7.Pedal
8.Headlight



Note: The images in this document are for reference only and may differ from the actual product.

Assembly

The front wheel



Tear off the front fork packaging and install the front wheel on the front fork Pay attention to the orientation of the frontwheel:the front wheel disc is on the same sideas thefront fork disc brake seat.and the axleson both sides are instaled in place.



Install the quick release, loosen the screw, the quick release hadle is in the same direction as the disc brake, pass the other side, install the spring and nut.

Assembly



Tighten the nut and turn the quick release handle upward Press tightly, pay attention to handle pressing force not too loose, to ensure that the front wheel is locked.



After the front wheel is assemnlied , check and ensure the front wheel rotates is moothly.

Assembly

The handlebar and Stem



Hold the stem upright and pre-lock the upper screws of the stem.



Loosen the 4 screws of the front cover of the stem,then take the handlebar and put it into the stem to lock the handlebar, pay atteention to the corresponding middle postion of the handlebar, and tighten the screws at a proper angle of the handlebar.





Adjust the center of the handlebar to be in a straight line with the center of the front wheel.
Tighten the screws of the stem left and right with a 5# Allen key.

Assembly

The seatpost (with saddle)

For better pedaling, safety and overall riding comfort, positioning the seat at the right height is important.The rider's leg length is used to determine the seat's position. When you pedal, your hips should remainlevel and your legs should be almost fully extended at the bottom of the pedal stroke, but not over-extended. To determine the right seat height, sit on the eBike with one pedal at its lowest point and place the ball of yourfoot on the pedal. Your leg should be almost fully extended (but not locked out) with a slight bend at the knee.



Loosen the quick release and insert thesaddle into the seat tube.



Straighten the angle of the saddle so that it is in line with the main tubeof the frame, and adjust the height to a suitable height
(be careful nottoexceed the handlebar safety line) and lock the quick release handle.

Assembly

The front light and the front fender



Take the screw out and go through the front light and the front fork hole in turn, paying attention to thegasket on the screw head.



Take the plastic fender and install it behind the front fork, pass through the fender screw hole,and theninstall the washer and nut, and pre-lock the nut.



Take 5# hex key, fix the front cup head screw, and then tighten the nut with a 10# open-end wrenchnote that the front light and mud board need to bealigned.Please sure the gap between the fender and tire

Assembly

The saddle and handlebar stem





You may want to adjust the stem and saddle height to the desired height
Please note that the handlebar stem and saddle, however, must not be raised more than the tubes marked with a safety limit of subscriptions.
Failure to follow these instructions may lead to serious personal injury.

1. Open the stem /saddle lock lever.

2. Adjust the stem / saddle to the desired height.
Do not exceed the safety limitindication.

3. Attach the lock lever and make sure that it remains firmly in place.
When you sit on top of the saddle, your heels should just touch the pedal when it is in its lowest position.When cycling correctly, your knee should be slightly hooked and pedal will in the lowest position. You canalso adjust the angle of the saddle, loosen the screw below the saddle, then placing the position, andtiahten the screw back in place at the end.

Assembly

The pedals



1.Take out the pedals, pay attention to the left and right pedals,and the specifics are displayed accordingto the signs on the pedal axis.
The left pedal is equipped with the crank side, and the right pedal is equipped with the chain side.



2.Take out the tool and use one end of a 15# open-end wrento lock the pedal, the left pedal is locked in a counterclockwise direction, and the right pedal is locked in a cloc wise direction.



3.Note that the pedal needs to ba locked.

Install the the battery



Find the bottom of the battery hole ;



Insert the battery-end firstly, then put the battery-head inside the frame, hear the sound of the key lock, then it is locked.
Push the sliding lock on the side of the left of the frame to lock.



Check the key then confirm the battery is locked.



If you want to remove the battery, do the reverse step.

Battery Key Positions



1.You can charge the battery disconnected , or when the battery is fixed to the bike. First , pull outthe charging connector cover . Then connect the AC charger to the charging plug (3) to the chargingport and an AC outlet.



2.Battery level
Please make sure to turn on the power switch before use.
You can easily check directly from the battery by pressing Side button.

Warning Message

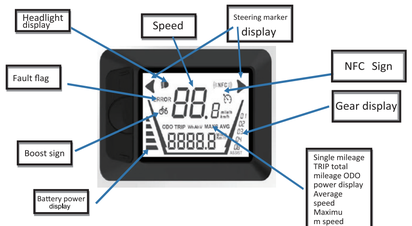
Brake



- Do not brake too sharply or abruptly. Otherwise, you may fall on abicycle.
- Learn how to remember which brake lever controls the front brake (left) and which one the rear brake (right). .
- Move the body weight of backward braking, to reduce the effect ofinertia.
- Keep your brakes in good condition and adjust I Export adjusted brakes if necessary. If the brake pads are worn out, replace the brake pads in time or deliver your bikes for repair.

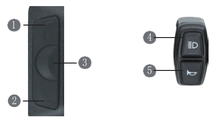
- Before riding, always check the brakes.
- Remember that the braking distance can be extended considerably in slippery conditions.
- More information about the brakes, if necessary, get a bike shop or manufacturer.

Display and Setting



LED Display Controls

Operation	Directions
Turn on bike	Press and hold " " until power engages (3)
Turn off bike	Long hold " "
Increase pedal assist (PAS) level	Press button (1)
Decrease pedal assist (PAS) level	Press button (2)
Turn on walking mode	While dismounted, press and continue to hold button (2)
Turn on headlight	Press once (4)
Activate Electric Bell	Press once (5)





Display, the throttle and pedals will not work when the display is just on. When you adjust the display to 1-3 steps, rotate the throttle or press the pedals, then the ebike will forward.

Daily Care and Maintenance

Cleaning and Storage

If you see stains on the bike body, wipe them off with a damp cloth. If the stains won't scrub off, puton some toothpaste, and brush them with a tooth brush, then wipe them off with a damp cloth.

Notes: do not clean the bike with alcohol, gasoline, kerosene or other corrosive and volatile chemicasolvents to prevent dire damage. Do not wash the bike with a high-pressure water spray. Duringcleaning, make sure that the bike turned off, the charging cable is unplugged, and the rubber flap isclosed as water leakage may result in electric shock or other major problems. When the bike not inuse, keep it indoors where it is dry and cool. Do not put it outdoors for along time. Excessive sunlightoverheating and over cooling accelerate the battery pack's life span.

Battery Maintenance

1. Use original battery packs, use of other models or brands may bring about safety issues;
2. Do not touch the contacts. Do not dismantle or puncture the casing. Keep the contacts away frommetal objects to prevent short circuit which may result in battery damage or even injuries and deaths,
3.Use original power adapter to avoid potential damage or fire;

4. Mishandling of used batteries may do tremendous harm to the environment, To protect naturalenvironment, please follow local regulations to properly dispose used batteries.
5. After every use, fully charge the battery to prolongits life span

Storage and Disposal

1. Please try to store the bike in a cool and dry place between 14'F and 104'F. In extremely humid environments the interior of the bike may suffer condensation or even water accumulation, which may damage the battery rapidly. Devices are not intended for use at elevations greater than 2000m above sea level prolonged exposure to UV rays, rain and the elements may damage the enclosure materials, store indoors when no use it.
2. In daily use, try to avoid recharging the bike after completely exhausting the battery. If the battery is low, charge it as soon as possible.
3. Please charge the bike every other month to preserve the battery.

Recommended Sercice Intervals

Regular inspection and maintenance are key to ensure bikes from ZNHEBIKE function as in tended, and to reduce wear and tear on their systems. Recommended service intervals are meant to be used as guidelines. Real world wear and tear, and the need for service, will vary with conditionsof use. We generally recommend inspections, service, and necessary replacements be performed at the time or mileage interval that comes first in the following table.

Interval	Inspect	Service	Replace
Weekly, 100-200 mi (160-321 km)	-Check drivetrain for proper alignment and function (including the chain,freewheel,chainring and derailleur) -Check wheel trueness and for quiet wheel operation (without spoke noise). -Check condition of frame for any damage	-Clean frame by wiping framedown with damp cloth. -Use barrel adjuster(s) to tension derailleur/brake cables if needed.	- Replace any components confirmed by ZNHEBIKE Product Support or a certified, reputable bike mechanic to be damaged beyond repair or broken.
Monthly, 250-750 mi (402-1207 km)	-Check brake pad alignment, brake cable tension. -Check bike is shifting properly, proper derailleur cable tension. -Check chain stretch. -Check brake and shifter cables for corrosion or fraying. -Check spoke tension. -Check accessory mounting (rack mounting bolts,fender hardware, and alignment)	-Clean and lubricate drivetrain. -Check crankset and pedal torque. -Clean brake and shift cables. -True and tension wheels if any loose spokes are discovered. - Balance the battery.	-Replace brake and shift cables if necessary. -Replace brake pads if necessary

Interval	Inspect	Service	Replace
Every 6 Months, 750-1250mi (1207-2011 km)	-Inspect drivetrain(chain, chainring,freewheel and derailleur) -Inspect all cables and housings.	-Standard tune-up by certified,reputable bike mechanic is recommended. -Grease bottom bracket.	-Replace brake pads. -Replace tires if necessary. -Replace canles and housings if necessary.

Pre-Ride Safety Checklist

Notice: Before every ride, and after every 25-45 miles(40-72 km), we advise following thepre-ride safety checklist.

Safety Check	
1.Brakes	Ensure front and rear brakes work properly. Check brake pads for wear and ensure the bike are not overworn Ensure brake pads are correctly positioned in relation to the rims. Ensure brake cables are lubricated, correctly adjusted, and display no obvious wear. Ensure brake levers are lubricated and tightly secured to the handlebar. Test that the brake levers are firm and that the brake, and the brake light are functioning properly.
2.Wheels and Tires	Ensure tires are inflated within the recommended limits posted on the tire sidewalls and hold air. Ensure tires have good tread, have no bulges or excessive wear, and are free from any other damage. Ensure rims run true and have no obvious wobbles, dents, or kinks. Ensure all wheel spokes are tight and not broken. Check axle nuts and front wheel quick release to ensure the bikeare tight. Ensure the locking lever onthe quick release skewer is correctly tensioned, fully closed, and secured.

Safety Check	
3.Steering	Ensure the handlebar and stem are correctly adjusted, tightened, and allow proper steering. Perform a handlebar twist test (see assembly step 4) to ensure the stem clamp bolt security. Ensure the handlebar is set correctly in relation to the fork and the direction of travel.
4.Chain	Ensure the chain is clean, oiled, and runs smoothly. Extra care is required in wet,salty/otherwise corrosive,or dusty conditions.
5.Bearings	Ensure all bearings are lubricated, run freely, and display no excess movement, grinding, or rattling. Check headset, wheel bearings, pedal bearings, and bottom bracket bearings.
6.Cranks and Pedals	Ensure pedals are securely tightened to the cranks. Ensure the cranks are securely tightened and are not bent.
7. Derailleur and Mechanical Cables	Check that the derailleur is adjusted and functioning properly. Ensure shifter and brake levers are attached to the handlebar securely. Ensure all shifter and brake cables are properly lubricated.
8.Frame, Fork,and Seat	Check that the frame and fork are not bent or broken. If either frame or fork are bent or broken, the bike should be replaced. Check that the seat is adiusted properly, and seatpost quick release lever is securely tightened.

Safety Check	
9.Motor Drive Assembly and Throttle	Ensure hub motor is spinning smoothly and motor bearings are in good working order. Ensure all power cables running to hub motor are secured and undamaged. Make sure the hub motor axle bolts are secured and the torque arm, torque arm bolt, and torque washers are in place.
10.Battery	Ensure battery is charged before use. Ensure there is no damage to battery. Lock battery to frame and ensure that it is secured. Charge and store bike and battery in a dry location, between 50 °F-77 °F(10 °C-25 °C) Let bike dry completely before using again.
11.Electric Cables	Look over connectors to make sure the ZNHEBIKE are fully seated and free from debris or moisture. Check cables and cable housing for obvious signs of damage. Ensure headlight, taillight, and brake light are functioning, adjusted properly, and unobstructed.
12. Accessories	Ensure the integrated tailight and reflectors are properly fitted and not obscured. Ensure all other fittings on bike are properly secured and functioning. Inspect helmet and other safety gear for signs of damage. Ensure rider is wearing a helmet and other required riding safety gear. Ensure mounting hardware is properly secured if fitted with a front rack, rear rack, basket, etc Ensure the taillight and taillight power wire are properly secured if fitted with rear rack. Ensure the fender mounting hardware is properly secured if fitted with fenders. Ensure there are no cracks or holes in fenders. If installed, ensure the optional rear wheel lock is secured in the unlocked position and the key is removed before every ride.



Your cables, spokes, and chain will stretch after an initial break-in period of 50-100 mi (80.160 km), and bolted connections can loosen.

Always have a certified, reputable bikemechanic perform a tune-up on your bike after your initial break-in period of 50-100 mi (80.160 km) (depending on riding conditions such as total weight, riding characteristics, andterrain),

Regular inspections and tune-ups are particularly important for ensuring that your bike remains safe and fun to ride.

Tire Inflation and Replacement

The employs rubber tires with inner tubes, The tires are designed for durability and safety for regular cyclingactivities and need to be checked before each use for proper inflation and condition, proper inflation, care, and timelyreplacement will help ensure that your bike's operational characteristics wil be maintained, and unsafe conditions avoided.

ZNHEBIKE recommends**18-20 PSI** for the stock tires on the ZNHEBIKE. Always stay within the manufacturer's recommendedair pressure range as listed on the tire sidewall.



It is critically important that proper air pressure is always maintained in pneumatic tires. Do not underinflate or overinflate your tires. Low pressure may result in loss of control, and overinflated tires may burst. Failure to always maintain the air pressure ratina indicated on pneumatic tires may result in tire and/or wheel failure.



Inflate your tires from a requlated air source with an available pressure gauge. Infating your tires from an unregulated air source could overinflate them. resulting in a burst tire.

Even tires equipped with built-in, flat-preventative tire liners, like those that come with bikes from ZNHEBIKE, can and do get flats from punctures, pinches, impact, and other causes. When tire wear becomes evident or a flat tire is discovered, tires and/or tubes must be replaced before operating the bike or injury to operators and/or damage to your bike from ZNHEBIKE could occur.



When changing a tire or tube, ensure that all air pressure has been removed from the inner tube prior to removing the tire fromthe rim. Failure to remove all air pressure from the inner tube could result in serious injury.



Using aftermarket tires or inner tubes, not provided by ZNHEBIKE may void your warranty, create an unsafe riding condition, or damage to your bike. If required by law, ensure replacement aftermarket tires have sufficient reflective sidewallstriping.

For more information on tire or tube replacement procedures, or questions about tire inflation, visit znhebike.com/pages/contact-us or contact ZNHEBIKE Product Support.

Email:Amazonusa@saneagle.com

Trouble shooting

	Symptoms	Possible Causes	Most Common Solutions
1	The bike does not work	1.Insufficient battery power 2. Faulty connections 3. Battery not fully seated in tray 4.Improper turn on sequence 5. Brakes are applied 6. Blown discharge fuse	1. Charge the battery 2. Clean and repair connectors 3. Install battery correctly 4. Turn on bike with proper sequence 5. Disengage brakes 6. Replace discharge fuse
2	Irregular acceleration and/or reduced top speed	1.Insufficient battery power 2. Loose or damaged throttle 3.Misaligned or damaged magnet ring	1. Charge or replace battery 2. Replace throttle 3. Align or replace magnet ring
3	The motor does not respond when the bike is powered on	1. Loose wiring 2. Loose or damaged throttle 3. Loose or damaged motor plug wire 4. Damaged motor	1. Repair and or reconnect 2. Tighten or replace 3.Secure or replace 4. Repair or replace
4	Reduced range	1. Low tire pressure 2. Low or faulty battery 3. Driving with too many hills, headwind, brakingand/or excessive load 4. Battery discharged for long period of time without regular charges, aged, damaged, or unbalanced 5. Brakes rubbing	1. Adjust tire pressure 2.Check connections or charge battery 3. Assist with pedals or adjust route 4. Balance the battery; contact Tech Support if range decline persists 5. Adjust the brakes

	Symptoms	Possible Causes	Most Common Solutions
5	The battery will not charge	1. Charger not well connected 2. Charger damaged 3. Battery damaged 4.Wiring damaged 5. Blown charge fuse	1. Adjust the connections 2. Replace 3. Replace 4. Repair or replace 5. Replace charge fuse
6	Wheel or motor makes strange noises	1. Loose or damaged wheel spokes or rim 2.Loose or damaged motor wiring	1. Tighten, repair, or replace 2.Reconnect or replace motor.

Specifications

ITEM	SPECIFICATIONS
Model	AM-08-26
Product Dimensions	203x64x116cm
Package Dimensions	161x27x84cm
Max Load	330lbs(150kg)
E-bike Weight	73lbs(33kg)
Speed	Standard 32km/h(20mph),Max 42Km/h(26mph)
Battery/Charger	Input 100-240V; Output 54.6V 2A
Pedal-Assosst Mode	24.8-49.7 miles(40-80km)
Pure Electric Mode	15.5-21.7 miles(25-35km)
Max Angle of Climb	30 degrees
Charging Time	4-6 hours
Pedal Sensor	Speed sensor
Bell/Horn	Electric Horn Installed
Battery	48V Li-ion,13Ah(MAX.52V 13Ah)
Motor	48V MAX.750W
IP Lever	Ipx4

FAQS

1.What if the E-BIKE arrived missing accessory or broken part?

A: Please take a photo and send to ZNHEBIKESupport Team by sendingemail: **Amazonusa@saneagle.com** and ZNHEBIKE Support Team will reply you soon and send correct accessory or part replacement.

2.Will my bike arrive assembled?

A: Your bike will arrive mostly assembled. We'l also provide the tools and a comprehensive assembly video for the rest part.

3. What can I do if something goes wrong with my e-bike during the warranty?

A:We believe that communication is the best way to solve the problem. Please contact us in time.To help you solve the problem as quickly as possible, please describe the problem in detail and provide photos/videos with your order ID

4.How can I buy a additional battery or replacement?

A: Please kindly contact ZNHEBIKEcustomer team and tell us your ID, then we will sendyour the quotation about the battery or others replacement, email:**Amazonusa@saneagle.com**

Limited Warranty

30DAY SATISFACTION GUARANTEED RETURN POLICY

If you are unsatisfied with your purchase, ZNHEBIKE's return policy allows you to return the product purchased on the Authorization channel within 30 days counting from thedate of receipt of shipment, and request are fund from the Authorization channel.
Note:Express shipping cost is non-refundable.

To be eligible for a return, your item must be in the same condition that you received it.unworn, unused, and the bike must have less than ten (10) miles on the odometer, be free of any wear and tear, dirt, dust, fragrance, or any other signs of use and must include all items that were inside the box (charger, keys, hardware, etc.).

Over 30 days: Return is not acceptable, Accept exchange new product or partial refund.

We will deduct the shipping fee or restocking $150/pc when we are making a refund for non-defective products-longer needed Products.

For the return request,ZNHEBIKE is not responsible for lost packages due to the carrier, or products received that can not be verified.

Received products that have damage determined to have been caused by the end-user maybe subject to denial of the return request.

TO QUALIFY FOR A REFUND, ALL THE FOLLOWING CONDITIONS MUST BE MET:

1.A Return Merchandise Authorization(RMA) must be requested from ZNHEBIIKE within30 days from the date of receipt of shipment. To request an RMA, contact ZNHEBIKE Service Team at Amazonusa@saneagle.com

2. The cost of return shipping will be paid by the customer.
3. For warranty service, please keep your receipt and/or invoice to validate proof of purchase.
4. Returned product must be in good physical condition (not physically broken or damaged).
5. All accessories originally included with your purchase must be included with your return.
6.If you return a product to ZNHEBIKE(a) without an RMA from ZNHEBIKE (b) without all parts included in the original package, ZNHEBIKE retains the right to refuse delivery ofsuch return.

LIMITED PRODUCT WARRANTY

ZNHEBIKE warrants the original purchaser that your ZNHEBIKE product shall be free from defects in materials and workmanship under normal use for a period aforementioned.ZNHEBIKE does not warrant the operation of the product will be uninterrupted or errorfree.

Only the original owner of an ebike purchased from ZNHEBIKE's online or physical storefront is covered by this Limited Warranty. The Warranty Period begins upon yourreceipt of the ebike and shall end immediately upon the earlier of the end of the Warranty Period or any sale or transfer of the ebike to another person, and under no circumstances shall the Limited Warranty apply to any subsequent owner or other transferee of the ebike

- The Limited Warranty is expressly limited to the replacement of a defective lithium ion battery (the "Battery"), frame, forks, stem, handlebar, headset, seat post, saddle, brakeslights, bottom bracket, crank set, pedals, rims, wheel hub, freewheel, cassette, derailleurshifter, motor, throttle, controller, wiring harness, LCD display, kickstand,integrated taillightreflectors and hardware (each a"Covered Component").
- The Covered Components are warranted to be free of defects in materials and/orworkmanship during the Warranty Period.

Limited Warranty Does Not Cover:

- Normal wear and tear of any Covered Component.
- Consumables or normal wear and tear parts (including without limitation tires, tubes brake pads, cables and housing, grips, chain and spokes).
- Any damage or defects to Covered Components resulting from failure to follow instructions in the ebike owner's manual, acts of God, accident, misuse, neglect, abuse. commercial use, alterations, modification, improper assembly, installation of parts or accessories not originally intended or compatible with the ebike as sold, operator error,water damage, extreme riding, stunt riding, or improper follow-up maintenance.
- For the avoidance of doubt, ZNHEBIKE will not be liable and/or responsible for any damage, failure or loss caused by any unauthorized service or use of unauthorized parts.
- The Battery is not warranted from damage resulting from power surges, use of an improper charger, improper maintenance or other such misuse, normal wear or water damage.
- Any products sold by ZNHEBIKE that is not an ebike.

Contact Us ZNHEBIKE

Contact us if you experience issues relating to riding, maintenance and safety, or errors/faults with your ZNHEBIKE

If you have any further questions that need to be communicated at any time, you can do so through email:

Amazonusa@saneagle.com

Phone/WhatsApp: +86 13380263769

We're ServiceWorking Time: Mon-Fri, 8AM-5PM(EST)
Our customer support will reply within 24 hrs.Please check the spam filter if you do not hear from us after 24 hrs.
Before you email us if you have already registered.

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Website: https://www.youtube.com/@znhebike/videos