

## CLEANING

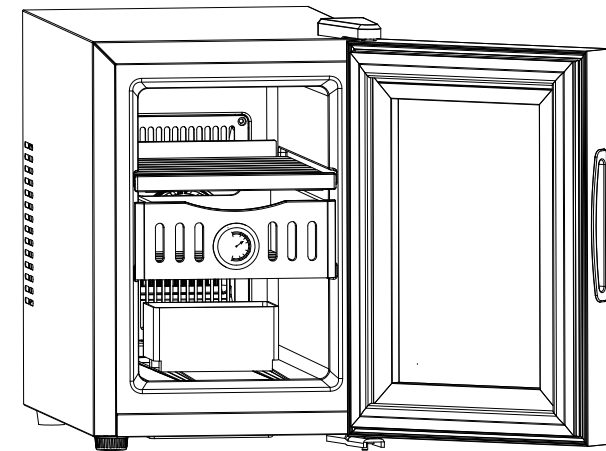
- UNPLUG the cigar humidor, and remove all items including shelves.
- Wash the inside surfaces with a warm water and baking soda solution. The solution should be about 2 tablespoons of baking soda to a quart of water.
- Wash the shelves and water box with a mild detergent solution.
- Wring excess water out of the sponge or cloth when cleaning area of the controls, or any electrical parts.
- Wash the outside cabinet with warm water and mild liquid detergent. Rinse well and wipe dry with a clean soft cloth.

## TROUBLE SHOOTING

PROBLEM	POSSIBLE CAUSES
The cigar humidor will not operate.	<ul style="list-style-type: none"> <li>• The unit may be plugged in using a different voltage. also the circuit breaker may be tripped or there is a blown fuse.</li> </ul>
The cigar humidor is not cold enough.	<ul style="list-style-type: none"> <li>• Check the temperature control settings, as the external environment may be too hot.</li> <li>• The door may be opened too frequently.</li> <li>• The door is not closed completely.</li> <li>• The door seal does not seal properly.</li> <li>• The cigar humidor does not have sufficient clearance.</li> </ul>
The cigar humidor vibrates while operating.	<ul style="list-style-type: none"> <li>• Make sure the unit is leveled.</li> </ul>
The cigar humidor produces a lot of noise.	<ul style="list-style-type: none"> <li>• The unit may not be leveled.</li> <li>• Check the fan .</li> </ul>
The cigar humidor will not close properly.	<ul style="list-style-type: none"> <li>• The unit may not be leveled.</li> <li>• The seal is weak.</li> </ul>
The LED display does not work.	<ul style="list-style-type: none"> <li>• There may be a problem with the main control board.</li> <li>• There is a problem with the plug.</li> </ul>
There is an LED display error.	<ul style="list-style-type: none"> <li>• There is a PCB problem.</li> </ul>
The buttons do not function.	<ul style="list-style-type: none"> <li>• The temperature control panel may be damaged.</li> </ul>
Frost or ice developed inside the cigar humidor.	<ul style="list-style-type: none"> <li>• Ambient temperature too low.</li> <li>• The cigar humidor needed to be restarted.</li> </ul>
A lower humidity than 65%	<ul style="list-style-type: none"> <li>• Please check the water box if the water is not enough and add some more water into box. The max level of water box is 10.7oz (0.08 gal).</li> </ul>

# USER MANUAL

## 18L Cooling&Heating Electric Humidor



If you have any questions, please contact our professional aftersales team first, we will provide you with satisfactory solutions.

### NEED HELP? CONTACT US!



Have product questions? Need Technical Support?  
Please feel free to contact us.

✉ After-sales e-mail: [service@callsupports.com](mailto:service@callsupports.com)

🌐 After-sales website : [Callsupports.com](http://Callsupports.com)

📞 +1 888-968-7197 (US) 9AM - 6PM EST

## REFRIGERATOR SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual for your refrigerator. Always read and obey all safety messages.



This is the Safety Alert Symbol. This symbol alerts you to potential hazards that can kill or injure you and others. All safety messages will follow the Safety Alert Symbol and either the words "DANGER", "WARNING" or "CAUTION".



Danger means that failure to heed this safety statement may result in severe personal injury or death.



Warning means that failure to heed this safety statement may result in extensive product damage, serious personal injury, or death.

**CAUTION**

Caution means that failure to heed this safety statement may result in minor or moderate personal injury, property or equipment damage.

All safety messages will alert you to know what potential hazard is, tell you how to reduce the chance of injury, and let you know what can happen if the instructions are not followed.



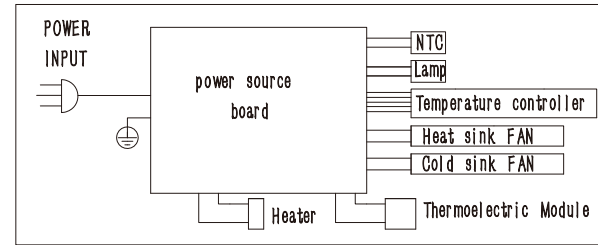
PROP. 65 WARNING FOR CALIFORNIA RESIDENTS

**WARNING:**

Cancer And Reproductive Harm

[www.p65warnings.ca.gov](http://www.p65warnings.ca.gov)

## Electric Diagram



SPECIFICATIONS	
RATED VOLTAGE	AC 115V
RATED FREQUENCY	60Hz
POWER INPUT	58W
PRODUCTION DATE	2023 Apr.

## INSTRUCTION

### Note:

- Position your cigar humidor so that the plug is accessible.
- Keep your cigar humidor out of direct sunlight
- Do not place next to heat generating appliance.
- Place the cigar humidor on a leveled surface that is strong enough to support the unit when it is fully loaded. To your cigar humidor, adjust the front feet located at the bottom of the unit

### Important

- Position the machine in a dry and airy place with ambient temperature around 25°C (77°F).
- Before connecting the unit to a power source, allow it stand upright for approximately 2 hours. This will reduce the possibility of any system malfunctions which may have occurred from handling during transportation.
- When positioning the cigar humidor, 6 inches of space at the back and 10 inches of space both sides are suggested. Do not put any objects on top of the unit which may block the air circulation

### Power Connection

- This cigar humidor should be properly grounded for your safety and in order to minimize the possibility of electrical shock the power cord of this unit is equipped with a 3-pin plug which fits with 3-pin wall outlets.
- Never cut or remove the ground wire from the supplied power cord.
- The use of extension cords is not recommended.
- This unit requires a standard 110V/60Hz electrical outlet with a 3-pin plug.
- The cord should be secured behind the cigar humidor. Also, to prevent accidental injury, do not expose or dangle the cord

## VENTILATION

- Do not install the cigar humidor in a closed cabinet without proper ventilation.
- Please leave at least 6 inches distance between the wall and the cigar humidor.
- Do not remove the feet of the cigar humidor. Keep at least 2 inches of ground clearance.

## TEMPERATURE CONTROL

It is recommended that you install the Cigar Humidor in a place where the ambient temperature is between 25°C(77°F). If the ambient temperature is above or below recommended ranges, the performance of the unit may be affected, and extreme cold or hot conditions may cause the interior temperature to fluctuate. This will prevent the optimal range from being reached. In addition, keep in mind that the temperature may fluctuate depending on whether the interior light is on or off

### Temperature and Humidity Ranges For Your Cigar Humidor


Temperature and Humidity Range	16-22°C	61-72°F	65%-75%
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### CONTROL PANEL




### SETTING THE TEMPERATURE CONTROL

Your Cigar Humidor has been equipped with a control panel lock which will lock itself automatically 20 seconds after the last time a button is pressed


Press and hold the  button for about 3 seconds to unlock the control panel. You will hear a "BEEP" sound to alert you that the control is now active

Press the  (up) button to increase or the  (down) button to set the temperature.

Press and hold the  button for about 2 seconds to switch the temperature display unit between Fahrenheit and Celsius

### Interior Light

You can turn the interior light ON or OFF by a lightly press on the button .

The light will turned off automatically if it remains ON for 10 minutes. You have to push the button  again then the light will turn back on.

Dual-Function: Model of BCC-18 provides with both heating and cooling functions, maintaining a stable temperature and humidity level between 61-72°F and 65-75%, respectively. This feature ensures your collection stays in optimal conditions in any weather.

## IMPORTANT SAFEGUARDS



Before the appliance is used, it must be properly positioned and installed as described in this manual, so read the manual carefully. To reduce the risk of fire, electrical shock or injury when using the appliance, follow basic precautions, including the following:



- Plug into a grounded 3-pin outlet or 2-pin outlet, do not remove grounding prong, do not use an adapter, and do not use an extension cord
- Replace all panels before operating
- It is recommended that a separate circuit, serving only your appliance, be provided. Use receptacles that cannot be turned off by a switch or pull chain
- Never clean appliance parts with flammable fluids. These fumes can create a fire hazard or explosion. And do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard or explosion.
- Before proceeding with cleaning and maintenance operations, make sure the power line of the unit is disconnected.
- Do not connect or disconnect the electric plug when your hands are wet
- Unplug the appliance or disconnect the power before cleaning or servicing. Failure to do so can result in electrical shock or death.
- Do not attempt to repair or replace any part of your appliance unless it is specifically recommended in this material. All other servicing should be referred to a qualified technician.



- Use two or more people to move and install the appliance. Failure to do so can result in back or other injury.
- To ensure proper ventilation for your appliance, the unit must be completely unobstructed. Choose a well-ventilated area with temperatures above 25°C (77°F). This unit must be installed in an area protected from the elements, such as wind, rain, water spray or sunlight.
- The appliance should not be located next to ovens, grills or other sources of high heat.
- The appliance must be installed with all electrical, water and drain connections in accordance with state and local codes. A standard electrical supply (115V or 220V AC, 50/60Hz), properly grounded in accordance with the National Electrical Code and local codes and ordinances is required.
- Do not kink or pinch the power supply cord of the appliance.
- The fuse (or circuit breaker) size should be 15 amperes.
- It is important for the appliance to be leveled in order to work properly. You may need to make several adjustments to level it.
- All installation must be in accordance with local plumbing code requirements.
- Make certain that the pipes are not pinched or kinked or damaged during installation.
- Check for leaks after connection.
- Never allow children to operate, play with or crawl inside the appliance
- Do not use solvent-based cleaning agents or abrasives on the interior. These cleaners may damage or discolor the interior.
- Do not use this apparatus for other than its intended purpose.

## IMPORTANT SAFETY INSTRUCTIONS



To reduce the risk of fire, electrical shock, or injury when using your appliance, follow these basic precautions:

- Read all instructions before using the Appliance.
- **DANGER or WARNING:** Risk of child entrapment. Child entrapment and suffocation are not problems of the past. Junked or abandoned appliances are still dangerous . . . even if they will “just sit in the garage a few days”.
- Before you throw away your old Appliance : Take off the door. Leave the shelves in place so that children may not easily climb inside.
- Never allow children to operate, play with, or crawl inside the appliance.
- Never clean appliance parts with flammable fluids. The fumes can create a fire hazard or explosion.
- Do not store or use gasoline or any other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard or explosion.
- Do not repair or replace any part of the refrigerator or attempt any servicing unless specifically recommended in the user-maintenance instructions or in published user-repair instructions. Replace the fuse with the same type.

-Save these instructions-

## MAINTAINING CIGAR HUMIDITY

Keeping your cigars at the proper humidity will help you achieve the perfect burn and flavor. To set the humidity in your cooler, follow the steps below:

1. Fill the water reservoir to about ¾ full with 100% distilled water.
2. Place the filled reservoir into its place at the bottom of the cigar cooler (regularly check the water level and refill as necessary).

The humidity level of cigars is a matter of personal taste and varies depending on the kind of cigars you are storing. The generally recommended humidity level for cigars is between 65% and 75%. For best results, we recommend these humidity levels for the following applications:

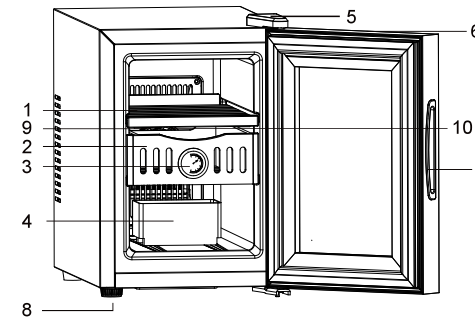
- 65% – Ideal for Cuban cigars and those who enjoy dryer cigars with a stronger burn.
- 69% – Standard level recommended by cigar manufacturers.
- 72% – Best choice for humidor seasoning, not recommended to consistently keep cigars at this level.

## IMPORTANT SAFETY INSTRUCTIONS

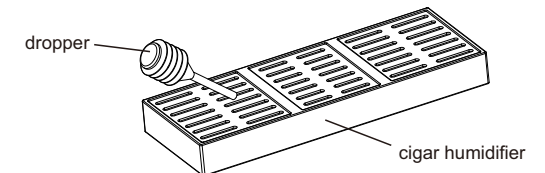
### WARNING

- To reduce the risk of fire, electrical shock, or injury when using your appliance, follow these basic precautions.
- Read all instructions before using the machine.
  - **DANGER or WARNING:** Risk of child entrapment. Child entrapment and suffocation are not problems of the past. Junked or abandoned appliances are still dangerous even if they will “just sit in the garage a few days”.
  - Before you throw away your old machine: Take off the door. Leave the shelves in place so that children may not easily climb inside.
  - Never allow children to operate, play with, or crawl inside the appliance.
  - Never clean appliance parts with flammable fluids. The fumes can create a fire hazard or explosion.
  - Do not store or use gasoline or any other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard or explosion.
  - Do not repair or replace any part of the machine or attempt any servicing unless specifically recommended in the user-maintenance instructions or in published user-repair instructions.

### PARTS DIAGRAM



- |                         |                        |
|-------------------------|------------------------|
| 1.Spanish cedar shelves | 2.Spanish cedar drawer |
| 3.Hygrometer            | 4.Water tank           |
| 5.Hinge cover           | 6.Control panel        |
| 7.Handle                | 8.Protector            |
| 9.Fan                   | 10.Fan cover           |



### CIGAR HUMIDIFIER

There is a cigar humidifier inside the cooler to increase the humidity inside. It is recommended that the cigar humidifier be placed at the bottom of the unit. When you use the cigar humidor, use a dropper to drop 6-8 tubes of distilled water into the humidifier.