

DAV Weight Bench Warranty Policy

Thank you for purchasing our new dumbbell bench! To ensure your rights, we provide comprehensive warranty services for this product. Please read the following warranty terms carefully:

Warranty Period

The dumbbell bench (including structural frame and other parts) is under warranty for **1 year** from the date of purchase.

All products are manufactured and tested with the highest quality standards and quality control processes. This warranty is limited to the non-commercial use of products purchased in the United States.

Warranty Coverage

Trainnox warrants its products to be free of manufacturing defects in materials and workmanship to the original owner/purchaser of the product for standard household use.

This warranty is non-transferable between purchasers and owners of the product.

Any commercial and/or industrial use of Trainnox products including but not limited to commercial gyms, shared facilities (apartments, condos, and residential associations) and similar environments will automatically VOID the warranty.

Any warranty claim MUST include the original sales receipt as proof of purchase from an authorized distributor/reseller. The product must be purchased in brand new condition and not be used or refurbished in any way shape or form.

Trainnox recommends that the item is tested with caution after fully assembled to make sure that it is structurally fit and that all parts are in working order. We recommend testing the assembled product with caution in order to make sure it is in full working order prior to full use of the product. If any item is missing, damaged or not working please contact our support team to get any issues fixed prior to usage of the product. Trainnox is not responsible for any damage or product failure due to improper assembly, misuse or the failure to properly assemble the product.

Proper care and maintenance for all products is standard, like any other product to ensure proper functionality and a long lasting product.

This warranty covers product failures caused by material or workmanship problems under normal use. This includes but is not limited to:

1. Breakage or deformation of the main frame
2. Failure of the adjustment mechanism
3. Damage to the cushion and other accessories

Warranty Exclusions

This warranty will not cover any damages that might be caused by the product. (In some instances States do not allow for such limitations, so this may not apply to all owners).

Any and all Warranty Claims must include the original sales receipt as proof of purchase. Trainnox may, at its discretion, provide new or equivalent-to-new refurbished parts in good working condition, or repair or replace the products returned to Trainnox. If product is no longer available or discontinued Trainnox may, at its discretion, replace with a similar item. Any replacement unit whether new or refurbished will have a continued warranty from the original date of purchase only. Trainnox has the full rights to inspect any Trainnox products reported as defective prior to repair or replacement. Any repair or replacement EXCLUDES shipping, labor, assembly or re-assembly and any other consequential or special costs or damages associated with return, replacement and assembly of your product.

The following are not covered under the limited warranty:

1. Damage or defect resulting from failure to follow instructions manual
2. Normal wear & tear on items/parts such as, but not limited to, pulleys, brake pads, tension knobs, cords, footings, rubber grips, end caps, pop pins, seats, seat adjustment knobs, scratched parts, broken covers, paint & finish, and any & all other cosmetic damages
3. Wear items/parts pertain to components that might need to be replaced due to wear & tear resulting from normal usage
4. Improper storage, assembly, altering/modifying equipment in anyway, misused, abused, is subject to accident, or is improperly maintained
5. Repair for any noises such as, but not limited to: squeaks, clunks, thumps, or grinding resulting from poor or lack of preventive maintenance

Trainnox reserves the rights to modify the warranty at any time, it being understood that any such modifications will not supersede warranty conditions that are applicable at the time of the original sale of products in question.

Protection Plans or Extended Warranties

Trainnox does not offer a Protection Plan or Extended Warranties. The Manufacturer Limited Warranty as outlined above does not cover extended protection or warranties purchased from different companies. If your product's Manufacturer Limited Warranty time frame has expired and you have purchased a Protection Plan or Extended Warranty from a different company, please contact that company to make a claim according to their policy.

Warranty Service Application

1. If you encounter a product failure during the warranty period, please contact customer service and provide proof of purchase, a description of the problem, and relevant photos.
2. Our technical team will evaluate the situation as soon as possible upon receiving the request and provide you with repair or replacement services.

Contact Us

For any warranty issues, please contact us at:

Email: support@trainnox.com

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